## 3. Investor Complaints Data - Rights Issue - October 2022

| Investor Complaints Data - Rights Issue- Date of every Month Ending - October 2022 |                          |   |  |  |   |                                  |  |  |
|--|--------------------------|---|--|--|---|----------------------------------|--|--|
| SN   | Received<br>From         | Pending<br>as at the<br>end of<br>last<br>month | Received<br>during<br>the<br>Particular<br>month | Resolved<br>during<br>the<br>Particular<br>month | Total<br>during<br>the<br>Particular<br>month | Pending<br>complaints>1<br>Month | Average<br>Resolution<br>time ^\(In<br>days) |  |
|  | Directly                 |   |  |  |   |                                  |  |  |
| 1  | from                     | N I:I   | N I:I  | NIA  | NIA   | NIA                              | NIA  |  |
|  | Investors                | Nil   | Nil  | NA   | NA  | NA                               | NA   |  |
| 2  | (SCORES)                 | Nil   | Nil  | NA   | NA  | NA                               | NA   |  |
|  | Stock<br>Exchange<br>(If |   |  |  |   |                                  |  |  |
| 3  | relevant)                | Nil   | Nil  | NA   | NA  | NA                               | NA   |  |
|  | Other                    |   |  |  |   |                                  |  |  |
|  | Sources                  |   |  |  |   |                                  |  |  |
| 4  | (If any)                 | Nil   | Nil  | NA   | NA  | NA                               | NA   |  |
| 5  | Grand<br>Total           | Nil   | Nil  | NA   | NA  | NA                               | NA   |  |

| Consolidated Investor Complaints Data Trend of the Monthly Disposal of Complaints (For 5 months on rolling basis)- |                |   |   |   |  |  |  |
|--|----------------|---|---|---|--|--|--|
| Sn   | Month          | Carried forward<br>from previous<br>Month | Received<br>during the<br>particular<br>Month | Resolved<br>during the<br>particular<br>Month | Pending at<br>the end of<br>the<br>particular<br>Month # |  |  |
| 1  | June, 2022     | Nil                                       | Nil   | NA  | NA   |  |  |
| 2  | July,2022      | Nil                                       | Nil   | NA  | NA   |  |  |
| 3  | August, 2022   | Nil                                       | Nil   | NA  | NA   |  |  |
| 4  | September,2022 | Nil                                       | Nil   | NA  | NA   |  |  |
| 5  | October, 2022  | Nil                                       | Nil   | NA  | NA   |  |  |
|  | Total          | Nil                                       | Nil   | NA  | NA   |  |  |

<sup>^</sup>Average Resolution time is the sum total of time taken to resolve each complaint in days, in the current month divided by total number of complaints resolved in the current month.

<sup>\*</sup>Inclusion of Complaints of previous months resolved in the current month, #inclusive of complains pending on the last day of the month.

| Investor Complaints Data - Rights Issue: Trend of Annual (Calendar year) Disposal of complaints (for 5 years on rolling basis) - |                |                                    |   |  |   |  |  |
|--|----------------|------------------------------------|---|--|---|--|--|
| Sn   | Year           | Carried Forward from previous year | Received<br>during the<br>particular year | Resolved<br>during the<br>particular<br>year | Pending at<br>the end of<br>the<br>particular<br>year |  |  |
| 1  | 2021           | Nil                                | 33  | 33   | 0   |  |  |
| 2  | 2022           | Nil                                | NA  | NA   | 0   |  |  |
| 3  | 2023           | -                                  | -   | -  | -   |  |  |
| 4  | 2024           | -                                  | -   | _  | _   |  |  |
| 5  | 2025           | -                                  | -   | -  | _   |  |  |
|  | Grand<br>Total | Nil                                | 33  | 33   | 0   |  |  |