## iv]. Investor Complaints Data - Qualified Institutions Placement (QIP) - February 2022

|    | Investor Complaints Data - Qualified Institutions Placement (QIP) Date of every Month Ending - February 2022 |   |  |  |   |                                  |   |  |
|----|--|---|--|--|---|----------------------------------|---|--|
| SN | Received<br>From   | Pending<br>as at the<br>end of<br>last<br>month | Received<br>during<br>the<br>particular<br>month | Resolved<br>during<br>the<br>particular<br>month | Total<br>during<br>the<br>particular<br>month | Pending<br>complaints>1<br>Month | Average<br>Resolution<br>time ^\<br>(In days) |  |
|    | Directly<br>from   |   |  |  |   |                                  |   |  |
| 1  | Investors  | Nil   | Nil  | NA   | NA  | NA                               | NA  |  |
| 2  | SEBI<br>(SCORES)   | Nil   | Nil  | NA   | NA  | NA                               | NA  |  |
|    | Stock<br>Exchange<br>(If   |   |  |  |   |                                  |   |  |
| 3  | relevant)<br>Other   | Nil   | Nil  | NA   | NA  | NA                               | NA  |  |
| 4  | Sources<br>(If any)  | Nil   | Nil  | NA   | NA  | NA                               | NA  |  |
| 5  | Grand<br>Total   | Nil   | Nil  | NA   | NA  | NA                               | NA  |  |

| Sn | Month          | Carried forward<br>from previous<br>Month | Received during<br>the particular<br>Month | Resolved<br>during the<br>particular<br>Month | Pending at<br>the end of<br>the particular<br>Month # |
|----|----------------|---|--|---|---|
| 1  | January, 2022  | Nil                                       | Nil  | NA  | NA  |
| 2  | February, 2022 | Nil                                       | Nil  | NA  | NA  |
| 3  | March, 2022    |   |  |   |   |
| 4  | April, 2022    |   |  |   |   |
| 5  | May, 2022      |   |  |   |   |
|    | Total          |   |  |   |   |

<sup>^</sup>Average Resolution time is the sum total of time taken to resolve each complaint in days, in the current month divided by total number of complaints resolved in the current month.

<sup>\*</sup>Inclusion of Complaints of previous months resolved in the current month, #inclusive of complains pending on the last day of the month.

| Investor Complaints Data - Qualified Institutions Placement (QIP): Trend of Annual (Calendar year) Disposal of complaints (for 5 years on rolling basis) - |                |                                    |   |  |   |  |  |  |
|--|----------------|------------------------------------|---|--|---|--|--|--|
| Sn   | Year           | Carried Forward from previous year | Received<br>during the<br>particular year | Resolved<br>during the<br>particular<br>year | Pending at<br>the end of<br>the<br>particular<br>year |  |  |  |
| 1  | 2021           | Nil                                | Nil                                       | NA   | NA  |  |  |  |
| 2  | 2022           |                                    |   |  |   |  |  |  |
| 3  | 2023           |                                    |   |  |   |  |  |  |
| 4  | 2024           |                                    |   |  |   |  |  |  |
| 5  | 2025           |                                    |   |  | ·   |  |  |  |
|  | Grand<br>Total |                                    |   |  |   |  |  |  |